

Torquay B&B named Best in World in 2020 Travellers' Choice Awards Tripadvisor Announces 'Best of the Best' Hotels, Restaurants and Airlines, Based on Pre-Pandemic Traveller Reviews

LONDON, UK. 28 July, 2020 - A Torquay B&B has been named the best-rated B&B in the world in the 18th annual Travellers' Choice® Awards announced today by [Tripadvisor](#)®, the world's largest travel platform. [The 25](#)", an adults-only boutique B&B, was ranked #1 in the world for the second year running, having previously achieved the coveted accolade in 2019. It marks the first time any B&B has earned the title of world #1 in consecutive years.

"It's an incredible feeling to be named the best B&B in the world for the second year running. If anything, the second time feels even more special because we know last year's award raised customer expectations and so we've had to work even harder to deliver a great experience for every single one of our guests," said Andy Banner-Price, co-owner of [The 25](#). "We didn't rest on our laurels, we've tried to look at every little thing we can do to improve, and it feels like that effort has really paid off with this news today."

There were notable accolades for other UK businesses too.

[Lawton & Lauriston Court Hotel](#) in Llandudno was named the Top Hotel in the UK, also ranking #3 in Europe and #13 in the World overall, and that wasn't the only success for the Welsh seaside town, with [The Elm Tree](#) in Llandudno also being named among the world's best in both the Best Service (#17) and Romance categories (#22).

"It's an amazing feeling. We've been grateful to win a number of Travellers Choice awards over the years, and every year we have used that as the spark to improve and grow the business. To now earn the number one spot in the Top Hotels category against some incredible competition across the UK, and to know that it is all down to the feedback from our own guests, it really does make all the hard work worthwhile!" said Carol-Lynn Robbins, director at [Lawton & Lauriston Court Hotel](#).

Other winners in the Hotels categories included [Ascot House Hotel](#) in Torquay, named best-rated Small Hotel in the UK, [Doric Hotel](#) in Blackpool, named best-rated Family Hotel in the UK, [Hotel Ceilidh-Donia](#) in Edinburgh, named best-rated Bargain Hotel in the UK, and [Hotel 41](#) in London, named best-rated Luxury Hotel in the UK.

In the Restaurants categories, [The Black Swan at Oldstead](#) was named the fourth best-rated Fine Dining restaurant in the world, and #1 in the UK. The only other UK restaurant to make the world top ten in the same category was Heston Blumenthal's restaurant [The Fat Duck](#) in Bray (ranked #10).

Outside the UK, [Viroth's Hotel](#) in Cambodia was named the Top Hotel in the world, while [Auberge Du Vieux Puits](#) in France was named the best-rated Fine Dining restaurant in the world.

The 2020 Travellers' Choice® Awards celebrate travellers' favourite hotels, restaurants and airlines around the world, based on the quality and quantity of the millions of reviews, opinions and ratings collected on [Tripadvisor](#) in 2019, prior to the pandemic. With over 8.7 million businesses listed on [Tripadvisor](#), these awards are a true testament to the outstanding service and quality that winners consistently provide to their guests.

"This has been an incredibly tough year for the UK's hospitality industry, but with doors opening again to hotels and restaurants across the country, now is the right time to celebrate those businesses that have delivered consistently outstanding service and quality over the last year," said James Kay, [Tripadvisor](#) spokesperson. "With so many winning properties coming from the UK this year, it is testament to the high standards of hospitality we enjoy domestically, and that should give Brits the confidence to venture out and support the industry's vital recovery."

New this year, all [Tripadvisor](#) awards and recognitions fall under the Travellers' Choice umbrella to more clearly acknowledge businesses and their achievements.

What were previously called Travellers' Choice winners are now honoured as **Travellers' Choice Best of the Best**, representing the most exceptional, highest-rated properties around the world. These businesses are among the top 1% of all listings on [Tripadvisor](#).

In addition, Certificate of Excellence honourees are now celebrated as **Travellers' Choice winners**, known for consistently

earning great reviews. These businesses are among the top 10% of all listings on Tripadvisor.

Check out the 2020 Travellers' Choice Award winners, across all categories at [tripadvisor.co.uk/TravellersChoice](https://www.tripadvisor.co.uk/TravellersChoice) to discover highly rated places near you, or get inspired for future trips and save your favourites for when you're ready to visit.

Methodology

Travellers' Choice Best of the Best and Travellers' Choice winners are calculated based on the millions of reviews and opinions collected in 2019 from travellers and diners around the world on Tripadvisor. The awards take into account the quality and quantity of traveller reviews and ratings specific to each award category. The hallmark of winners continues to be remarkable service and quality experiences for travellers and diners.

About Tripadvisor

Tripadvisor, the world's largest travel platform*, helps 463 million travellers each month** make every trip their best trip. Travellers across the globe use the Tripadvisor site and app to browse more than 860 million reviews and opinions of 8.7 million accommodations, restaurants, experiences, airlines and cruises. Whether planning or on a trip, travellers turn to Tripadvisor to compare low prices on hotels, flights and cruises, book popular tours and attractions, as well as reserve tables at great restaurants. Tripadvisor, the ultimate travel companion, is available in 49 markets and 28 languages.

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* Source: Jumpshot for Tripadvisor Sites, worldwide, November 2019

** Source: Tripadvisor internal log files, average monthly unique visitors, Q3 2019

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Source: Tripadvisor

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