

## **The New TripAdvisor Goes Social, Gets Personal -- TripAdvisor Introduces Social-Assisted Travel, Enabling Members to Get Relevant Recommendations and Inspiration to Be the One Travel Site to Plan “Your” Perfect Trip**

**-- Travellers Can Now Follow Friends and Travel Experts They Trust, including Publishers, Brands and Social Media Influencers**

**-- Over 500 Launch Partners in Beta - National Geographic, the Travel Channel, Business Insider, GoPro, PopSugar, and Giada De Laurentiis -- Members Will Be Able to Discover and Share Helpful Content via a Personalized, Dynamic Travel Feed, Including Videos, Articles, Travel Guides, Reviews and More**

**London, UK. September 17, 2018** – [TripAdvisor](#) (NASDAQ: TRIP) today unveiled a new site and mobile experience launching later this year. Currently in beta, the world’s largest travel site\* is evolving to become the most personalised and connected travel community, inspiring and empowering individuals with social assistive tools to plan and book better with relevant advice and information from people and experts they trust.

The new TripAdvisor expands its community beyond travelers to also include brands, social media influencers, publishers and friends. Travellers can follow and connect with individuals or content creators who share information that is relevant to their interests.

Complementing our more than 661 million reviews and opinions, TripAdvisor members will be able to create and view inspirational and helpful new forms of content including photos, videos and articles. Members will also have the ability to create “Trips,” which can be in-depth travel guides, itineraries or simple wish lists of things to do while travelling. Trips can be made private and saved for personal use or shared with the community to inspire and help others.

Powered by the world’s first “travel feed,” TripAdvisor members will be able to discover more relevant information faster when planning travel. Assisted throughout the entire travel planning process, members can draw advice and inspiration from their friends, family and trusted experts.

When a member logs onto the TripAdvisor app or site, their homepage transforms into a personalised feed of information. When searching a particular destination, the feed automatically narrows the scope of the information displayed to that particular geographic location. For example, members planning a trip to Paris may see a food critic’s article on the best restaurant in the city, an influencer’s travel guide of “must-do’s,” and a friend’s review of a new hotel near the Eiffel Tower.

[Click here](#) to learn more.

“TripAdvisor is poised to disrupt the travel industry once again as we create a more personalised and connected community,” said Stephen Kaufer, CEO & co-founder of TripAdvisor. “The new TripAdvisor is the one travel site that brings together social-assistive tools, amazing content and our existing booking capabilities to merge the joy of planning and discovery together into a single experience. We are assisting our members at each step of their journey as we become a more personalised, inspirational and useful TripAdvisor.”

### **A New, Valuable Audience for Brands and Publishers**

While in beta, more than 500 social media influencers, well-known consumer brands, publishers and travel partners have joined the new TripAdvisor — with more being added every day. In addition to the many content creators joining the platform, TripAdvisor’s team of destination experts and TripAdvisor Media Group brands, including Smarter Travel, Cruise Critic and TheFork.com, will also contribute to the site experience through unique profiles.

These partners have already started to create hundreds of pieces of inspiring and helpful travel content, grow their followers,

and provide valuable feedback to improve the experience.

Members will be able to follow favourite brands like National Geographic, Condé Nast Traveler, Travel Channel, Business Insider & Insider Guides, PopSugar, Great Big Story, Pandora Music, GoPro, Goop, NYC & Company (via their consumer-facing tourism website, nycgo.com), Nashville Music City, and The Knot, among many others. Members will also be able to follow leading social media influencers like television personality and restaurateur Giada De Laurentiis, as well the Saccone Jolys and A Luxury Travel Blog.

“National Geographic wants to reach our customers wherever it is they are consuming content. We want to be available on all platforms allowing people to engage with our brand and content wherever and whenever they choose,” said Chris Thorman, Vice President Community Products & Growth, National Geographic. “We’re excited to be among the first publishers to join the new TripAdvisor, further expanding our travel footprint. As a global media company, we’re always seeking new opportunities to share our awe-inspiring articles, photos and video content, and a partnership with TripAdvisor allows us to do just that.”

### **TripAdvisor’s Impact on Travel and Tourism**

TripAdvisor has unveiled its new site and mobile experience at a time when the company’s impact on the travel and tourism industry is massive and growing. Two recent studies show a growing reliance on TripAdvisor during the travel planning, booking (pre-trip and in-destination) and post-trip experience. According to a 2017 Oxford Economics Study, the TripAdvisor platform has influenced \$546 billion USD (10.3%) of global tourism spend annually in the travel and hospitality industry as consumers sought our review content as a part of their decision-making process. A 2018 study from comScore found that 60% of people booking travel online went to TripAdvisor during the travel planning and booking process, and a full 74% of travellers used TripAdvisor when booking on hotel websites.

The new TripAdvisor site and mobile experience is set to come out of beta and launch globally to the public later this year across all markets and languages where the company operates.

### **About TripAdvisor**

TripAdvisor, the world's largest travel site\*, enables travelers to unleash the full potential of every trip. With over 661 million reviews and opinions covering the world's largest selection of travel listings worldwide – covering approximately 7.7 million accommodations, airlines, experiences, and restaurants -- TripAdvisor provides travelers with the wisdom of the crowds to help them decide where to stay, how to fly, what to do and where to eat. TripAdvisor also compares prices from more than 200 hotel booking sites so travelers can find the lowest price on the hotel that's right for them. TripAdvisor-branded sites are available in 49 markets, and are home to the world's largest travel community of 456 million average monthly unique visitors\*\*, all looking to get the most out of every trip. TripAdvisor: Know better. Book better. Go better.

The subsidiaries and affiliates of TripAdvisor, Inc. (NASDAQ:TRIP) own and operate a portfolio of websites and businesses, including more than 20 travel media brands:

[www.airfarewatchdog.com](http://www.airfarewatchdog.com), [www.bokun.io](http://www.bokun.io), [www.bookingbuddy.com](http://www.bookingbuddy.com), [www.citymaps.com](http://www.citymaps.com), [www.cruisecritic.com](http://www.cruisecritic.com), [www.familyvacationcritic.com](http://www.familyvacationcritic.com), [www.flipkey.com](http://www.flipkey.com), [www.thefork.com](http://www.thefork.com) (including [www.lafourchette.com](http://www.lafourchette.com), [www.eltenedor.com](http://www.eltenedor.com), [www.iens.nl](http://www.iens.nl) and [www.dimmi.com.au](http://www.dimmi.com.au)), [www.gateguru.com](http://www.gateguru.com), [www.holidaylettings.co.uk](http://www.holidaylettings.co.uk), [www.holidaywatchdog.com](http://www.holidaywatchdog.com), [www.housetrip.com](http://www.housetrip.com), [www.jetsetter.com](http://www.jetsetter.com), [www.niumba.com](http://www.niumba.com), [www.onetime.com](http://www.onetime.com), [www.oyster.com](http://www.oyster.com), [www.seatguru.com](http://www.seatguru.com), [www.smartertravel.com](http://www.smartertravel.com), [www.tingo.com](http://www.tingo.com), [www.vacationhomerentals.com](http://www.vacationhomerentals.com) and [www.viator.com](http://www.viator.com).

\* Source: comScore Media Metrix for TripAdvisor Sites, worldwide, November 2017

\*\* Source: TripAdvisor log files, average monthly unique visitors, Q2 2018

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<https://tripadvisor.mediaroom.com/press-releases?item=126084>